GIFT CARD TERMS AND CONDITIONS (to show on Wilko.com / POS)

How to activate your gift card

Take the gift card to the check out attendant (unless the card has been provided to you pre-activated from Wilko head office). They will then deposit the amount of money you'd like, between a minimum of £1 and a maximum of £500, onto your card.

You can top up the card at any point by taking it to the checkout attendant, provided the total available balance of the card does not exceed £500.

How to use your gift card

The card should be protected as though it is cash.

The card may be used as full or part payment for any goods in all Wilko stores in the UK. It must be presented at the checkout when you purchase your goods and the total value of those goods will be deducted from the balance available on the card. The card balance will be shown on each till receipt after each purchase and you can also check the card's available balance at the checkout.

Terms and Conditions

Wilko gift cards are issued by Wilko Retail Limited, JK House, Roebuck Way, Manton Wood, Worksop, Nottinghamshire S80 3EG.

No change will be given in cash but the remaining balance can be applied to future purchases. Where the card has been used to purchase goods that are subsequently returned or exchanged for goods of a lower value, the monies owing will be credited to the card.

The balance on the card cannot be redeemed for cash and the balance cannot be returned to you if the card is lost, stolen, defaced or damaged. Wilko reserve the right to restrict use of the card if suspicious, fraudulent or illegal activities are suspected or identified. Only original, undamaged cards will be accepted.

The card is not a credit, charge or cheque guarantee card. The card cannot be resold. After it has been activated, the card will expire if it is not used for 12 consecutive months (excluding any balance enquiries) and any remaining balance on the card will be forfeited and reduced to nil.

You will only be able to use the card to purchase products that are subject to age restrictions if you can provide proof that you are of the appropriate age.

Wilko reserve the right to amend these terms and conditions and/or discontinue the card scheme at any time with reasonable notice. Such notices will be displayed throughout Wilko stores in reasonably prominent areas.

For the avoidance of doubt, the instructions for activating and using the card are incorporated within these terms and conditions.

Any queries about this card should be directed to 08000 329 329.